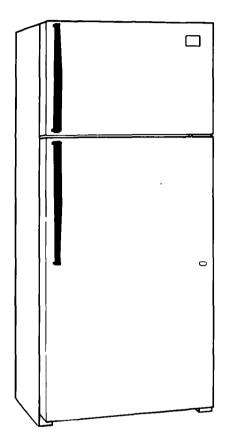
use&care guide

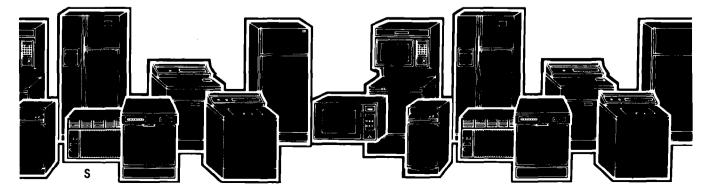




CYCLE DEFROST REFRIGERATOR-FREEZER

Model ET12NC

e-Freezers, Ice Makers, Dishwashers, Buill-In Ovens and Surface Units, Ranges, Microwave Ovens, Trash Compactors, Room Air Conditioners, Dehumid!flers, Automatic Washers. Clothes Dryers. Freezers

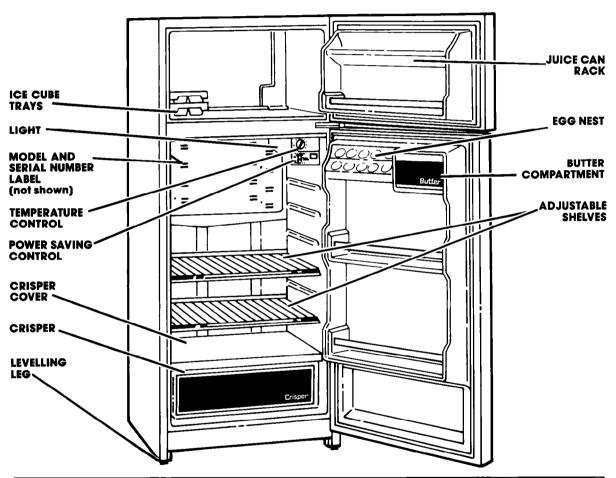


Please read this Use and Care Guide before you do anything else...

This booklet tells you how to start your refrigerator, clean it, move shelves and adjust controls. It even tells you what new sounds to expect from your refrigerator.

Treat your new refrigerator with care. Use it only to do what home refrigerators are designed to do.

Parts and features



Copy your Model and Serial Numbers here... When you need service or call with a question, have this information ready: 1. Complete Model and Serial Numbers (from the label located as shown). 2. Purchase date from sales slip. Copy this information in these spaces. Keep this book, your warranty and sales slip together in a handy place. Please complete and mail the Owner Registration card furnished with this product. Service Company and Telephone Number

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Safety first Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous... even if they will "just sit in the garage for a few days." If you are getting rid of your old refrigerator, do it safely. Please read the enclosed safety booklet from the Association of Home Appliance Manufacturers. Help prevent accidents.

Before you plug it in

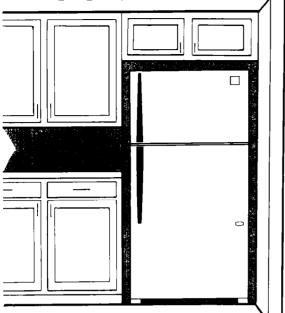
Important

Before using your refrigerator, you are personally responsible for making sure that it...

- is installed and leveled on a floor that will hold the weight, and in an area suitable for its size and use.
- is connected only to the right kind of outlet, with the right electrical supply and grounding. (Refer to your "Electrical Requirements and Grounding Instructions.")
- is used only for jobs expected of home refrigerators.

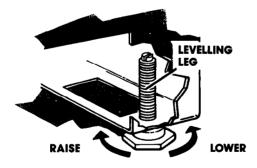
- is not near an oven, radiator or other heat source.
- is properly maintained.
- is out of the weather.
- is used in an area where the room temperature will not fall below 55°F (13°C).
- is not used by those who may not understand how it should be used.
- is not loaded with food before it has time to get properly cold.

Install properly...



- Allow 3 inches (7.5 cm) between overhead cabinets and the refrigerator top.
- Allow at least an inch (2.5 cm) between the refrigerator condenser on the back and the wall.
- Allow ½ inch (1.25 cm) on each side of the refrigerator for ease of installation.
- 4. If the refrigerator is to be against a wall, you might want to leave extra space on the hinge side so the door can be opened wider.

Level refrigerator-freezer...



- Keep the 4 bolts that held refrigerator in shipping crate. They are the levelling legs.
- 2. Screw these bolts all the way into bolts holes at the bottom corners of refrigerator.
- 3. Adjust each leg until the refrigerator won't rock.
- 4. Slide refrigerator into place.
- 5. Adjust front legs to level the refrigerator.
 - To raise corners, turn legs in direction shown.
 - To lower corners, turn legs in direction shown.
- 6. Check with level.

Remove sales labels...

Remove the Consumer Buy Guide label, tape and any **inside** labels before using the refrigerator. **To remove any remaining glue:**

 Rub briskly with thumb to make a ball then remove.

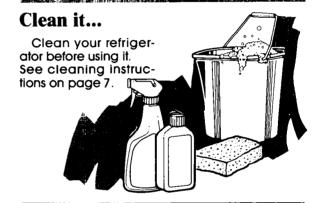
OR

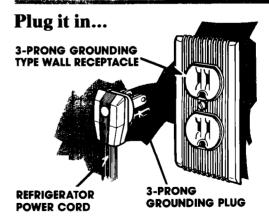
2. Soak area with liquid hand dishwashing detergent before removing glue as described in step 1.

DO NOT USE rubbing alcohol or flammable or toxic solvents, such as acetone, gasoline, carbon tetrachloride, etc. These can damage the material.

NOTE: DO NOT REMOVE ANY PERMANENT INSTRUCTIONS LABELS INSIDE YOUR REFRIGERATOR.

Do not remove the Tech sheet fastened under the refrigerator at the front.



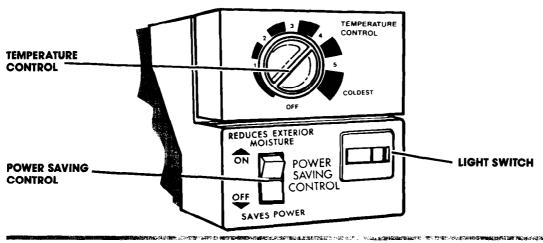


RECOMMENDED GROUNDING METHOD

A 115 Volt, 60 Hz., AC only 15 or 20 ampere fused and properly grounded electrical supply is required. It is recommended that a separate circuit serving only this appliance be provided.

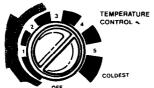
Do not use an extension cord. Use a receptacle which cannot be turned off with a switch or pull chain. See individual electrical requirements and grounding instruction sheet in your literature package.

Using your refrigerator



Setting the control... *

The Temperature Control for the refrigerator and freezer is in the refrigerator in the top right hand corner. When the refrigerator is plugged in for the first time:



Give the retrigerator time to cool down completely before adding food. (This may take several hours.)

This setting should be about right for normal household refrigerator usage.

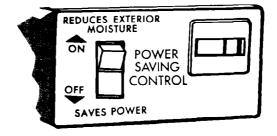
The control will be set about right when milk or juice is as cold as you like and when ice cream is firm

 Set the Temperature Control to 3.

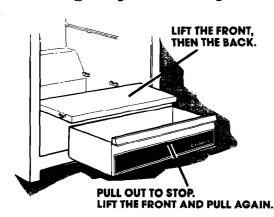
Power Saving Control...

The **Power Saving Control** on the Control Console operates electric heaters around the door openings. These heaters help keep moisture from forming on the outside of the refrigerator.

- Use the "OFF" setting when humidity is low.
- 2. Use the "ON" setting if moisture forms on the outside of the refrigerator.



Removing crisper and crisper cover...



To remove the crisper:

- 1. Slide crisper straight out to stop.
- 2. Lift the front, then slide the rest of the way out.
- 3. Replace in reverse order.

To remove the cover:

- 1. Lift front, then lift back.
- 2. Pull up and out.

To replace the cover:

- Fit notches on back of cover into back wall supports.
- 2. Lower front into place.

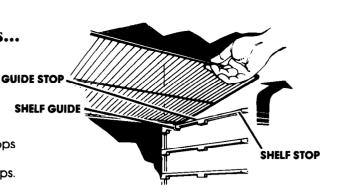
Adjusting the refrigerator shelves...

To remove the shelf:

- 1. First, remove food from shelf.
- 2. Slide shelf straight out to stop.
- 3. Lift front, slide shelf the rest of the way out.

To replace the shelf:

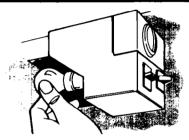
- Fit back of shelf on top of guides with wire stops on the bottom of guides.
- 2. Lift front, slide shelf in until it clears guide stops.



Changing the light bulb...



WARNING: Before removing a light bulb, either unplug the refrigerator or disconnect the electricity leading to the refrigerator at the main power supply. Shock and injury can occur if electricity remains connected.



- 1. Reach behind the control console to find bulb.
- Remove bulb.
- 3. Replace with a 40-watt appliance bulb.

Ice cube trays...

If cubes are not used, they may shrink. The moving cold air starts a slow evaporation. The longer cubes are stored, the smaller they get.



To remove ice:

- 1. Hold tray at both ends.
- 2. Slightly twist.

Sounds you may hear...



Your new refrigerator may make sounds that your old one didn't. Because the sounds are new to you, you might be concerned about them. Don't be. Most of the new sounds are normal. Hard surfaces like the floor, walls and cabinets can make the sounds seem louder.

The following chart describes the kinds of sounds that might be new to you, and what may be making them.

Possible Sounds:

Probable Causes:

• Water Sounds:

When the refrigerator stops running, you may hear gurgling in the tubing for a few minutes after it stops. You may also hear defrost

water running into the defrost water pan.

• Running Sounds:

Your refrigerator has a high-efficiency compressor and motor. It will run longer than older designs. It may even seem to run most of the time.

Energy saving tips...

You can help your refrigerator use less electricity.

- Check door gaskets for a tight seal. Level the cabinet to be sure of a good seal.
- Clean the condenser coil regularly.
- Open the door as few times as possible. Think about what you need before you open the door. Get everything out at one time. Keep foods organized so you won't have to search for what you want. Close door as soon as food is removed.
- Go ahead and fill up the refrigerator, but don't overcrowd it so air movement is blocked.
- It is a waste of electricity to set the refrigerator and freezer to temperatures colder than they need to be. If ice cream is firm in the freezer and drinks are as cold as your family likes them, that's cold enough.
- Keep the Power Saving Control on OFF unless moisture forms on the refrigerator exterior.
- Make sure your refrigerator is not next to a heat source such as a range, water heater, furnace, radiator or in direct sunlight.

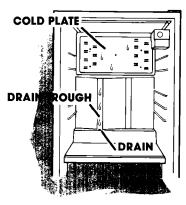
Cleaning your refrigerator



The refrigerator section defrosts automatically. The freezer section needs defrosting from time to time. Both sections should be cleaned about once a month to help prevent odors from building up. Of course, spills should be wiped up right away.

To clean your refrigerator, turn the Temperature Control to "OFF," unplug it, take out all removable parts, and clean it according to the following directions and chart.

There is a cold plate on the back wall at the top of the refrigerator section. When the refrigerator motor runs, frost collects on the cold plate. When the motor turns off, the frost melts.



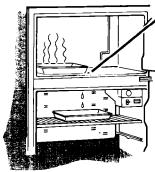
Water from this melted frost drips into a drain trough iust below the cold plate. Then it runs down the back wall and through the drain just above the crisper. The drain leads to a defrost water pan on the top of the refriaerator motor. Heat from the motor evaporates the water.



If the drain becomes clogged, remove the drain cap, Force warm water mixed with baking soda through the drain until the water flows freely. Replace the cap. Make sure it is pushed all the way down.

Defrosting the freezer...

The **freezer section** should be defrosted whenever frost builds up to a $\frac{1}{4}$ -inch (6 mm) thickness. DO NOT USE ANY TYPE OF ELECTRIC DEFROSTER OR SHARP UTENSILS (ICE PICK, KNIFE, ETC.) to speed defrosting. These can cause damage.



DEFROST DRAIN

PUT PAN OF HOT WATER IN FREEZER TO SPEED MELTING.

PUT PAN IN REFRIGER-ATOR TO CATCH DEFROST WATER.

- Put empty pan in the refrigerator on the top shelf in the center.
- Move frozen food and ice to the refrigerator section.
- 3. Turn the Temperature Control to "OFF."
- Close the refrigerator door. Leave the freezer door open.
- 5. Put a pan of hot water in the center of the freezer. This helps melt the frost. Don't place pan over drain hole in center of the freezer.
- 6. Defrost water will drain through drain hole into the pan you put in the refrigerator section. You may have to melt frost from the drain hole by pouring a little hot water around it.
- Wash the inside of the freezer with a solution of 2 tablespoons (30 mg) of baking soda and one quart (1 L) warm water. Rinse well and dry.
- Remove the pan of defrost water from the refrigerator; put frozen food and ice back into freezer.
- Reset the Temperature Control.

Cleaning chart...

Part	What to use	How to clean
Removable parts (shelves, crisper, etc.)	Sponge or cloth; mild detergent and warm water.	 Wash removable parts with warm water and a mild detergent. Rinse and dry.
Outside	Sponge, cloth or paper towel; mild detergent; appliance wax (or good auto paste wax).	 Wash with warm water and a mild detergent. Do not use abrasive or harsh cleansers. Rinse and dry. Wax painted metal surfaces at least twice a year with appliance wax or a good auto paste wax. Apply wax with a clean, soft cloth. Do not use wax on plastic parts.
	Waxing painted metal su	urfaces provides rust protection.
Inside walls (Freezer should be allowed to warm up so cloth won't stick.)	Sponge, soft cloth or paper towel, baking soda, warm water, mild detergent.	 Wash with warm water and mild detergent or baking soda (2 tablespoons [26 g] to 1 quart [.95 L.] warm water). Rinse and dry.
Door liners and gaskets	Sponge, soft cloth or paper towel; mild detergent, warm water.	 Wash with mild detergent and warm water. Rinse and dry.
		exes, concentrated detergents, bleaches petroleum on plastic parts.
Dark plastics (covers and panels)	or flammable or toxic so	Wash with a soft cloth or sponge. Rinse and dry. s, window sprays, scouring cleansers, livents like acetone, gasoline, carbon can scratch or damage the material.
Defrost pan (behind refrigerator on top of the motor)	Sponge or cloth; mild detergent and warm water.	 Clean dust and lint from condenser coils behind the refrigerator at least every other month. Be careful, the fins on the coils are sharp.
Condenser coils	Use vacuum cleaner with brush attachment.	 Clean dust and lint from condenser coils behind the refrigerator at least once every other month. Leave an inch (2.54 cm) between wall and condenser coils on back of the refrigerator.
Floor under refrigerator	Usual floor cleaners.	 Slide refrigerator out away from the wall. Clean the floor. Slide refrigerator back into place. Check to see if the refrigerator is level.

Food storage guide STORING FRESH FOOD



There is a right way to package and store refrigerated or frozen foods. To keep foods fresher, longer, take the time to study these recommended steps.

Leafy Vegetables...Remove store wrapping and trim or tear off bruised and discolored areas. Wash in cold water and drain. Place in plastic bag or plastic container and store in crisper. Cold, moist air helps keep leafy vegetables fresh and crisp.

Vegetables with Skins (carrots, peppers)...Store in crisper, plastic bags or plastic container.

Fruit... Wash, let dry and store in refrigerator in plastic bags or crisper. Do not wash or hull berries until they are ready to use. Sort and keep berries in their store container in a crisper, or store in a loosely closed paper bag on a refrigerator shelf.



Meat*...Meat is perishable and expensive...you won't want to waste an ounce of it through careless handling. The following list and chart give you packaging hints and time limits.

Fresh, Prepackaged Meat. Store fresh meat in the store wrapping. Vacuum packaged meat can be frozen for as long as one month if the seal is not broken. If you want to keep it frozen longer, you should wrap it with special freezer wrapping material.

Fresh Meat, Not Prepackaged. Remove the market wrapping paper and re-wrap in aluminum foil for storing it unfrozen.

Cooked Meat. Wrap or cover cooked meat with plastic wrap or aluminum foil. Store immediately.

Cured or Smoked Meat and Cold Cuts. Ham, bacon, sausage, cold cuts, etc., keep best in original wrappings. Once opened, tightly re-wrap in plastic wrap or aluminum foil.

Canned Ham. Store in refrigerator unless the label says it's okay to store on the shelf. Do not freeze

Fresh Poultry...Wrap in plastic wrap. The plastic on poultry, as purchased, may be used for storage.

STORAGE CHART FOR FRE	SH AND CURED MEAT*
Туре	Approximate Time (days)
Variety Meats Chicken Ground Beef Steaks and Roasts Cured Meats Bacon Cold Cuts *If meat is to be stored long follow the directions for free	1 to 2 1 to 2 1 to 2 3 to 5 7 to 10 5 to 7 3 to 5 ger than the times given,

NOTE: Fresh fish and shellfish should be used the same day as purchased.



Eggs...Store without washing in the original carton or use the egg nest in the door.

Milk...Wipe milk cartons. For best storage, place milk on interior shelf.

Beverages...Wipe bottles and cans. Store on a door shelf or inside the refrigerator.

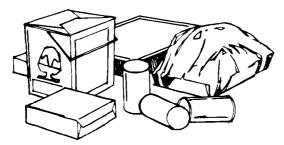
Butter...Keep opened butter in covered dish or in the Butter Compartment. When storing an extra supply, wrap in freezer packaging and freeze.

Cheese...Store in original wrapping until you are ready to use it. Once opened, rewrap tightly in plastic wrap or aluminum foil.

Condiments...Store small jars and bottles (catsup, mustard, jelly, olives) on door shelves where they are easy to reach.

Leftovers...Cover leftovers with plastic wrap or aluminum foil to keep food from drying out and transferring food odors. Plastic containers with tight lids are fine, too.

FREEZING & STORING FROZEN FOODS

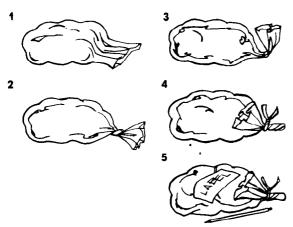


The freezer section is designed for storage of commercially frozen foods and for freezing foods at home.

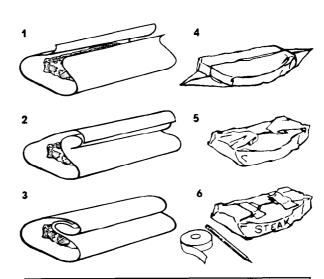
Packaging – The secret of successful freezing is in the packaging. The wrap you use must be air, moisture and vapor proof. The way you close and seal the package must not allow air, moisture or vapor in or out. Packaging done in any other way could cause food odor and taste transfer throughout the refrigerator and drying of frozen food.

Rigid polyethylene (plastic) containers with tightfitting lids, straight-sided canning/freezing jars, heavy-duty aluminum foil, plastic-coated paper and nonpermeable plastic wraps (made from a saran film) are recommended. NOTE: Heat-sealed boiling bags are easy to use and can be used by themselves or as carton liners.

Sealing – When sealing foods in bags **squeeze out the air** (liquids need headspace to allow for expansion). Twist the top and turn it back. Fasten tie securely around the doubled-over tail. Put the label inside transparent bags; use self-adhesive label on outside of opaque ones.



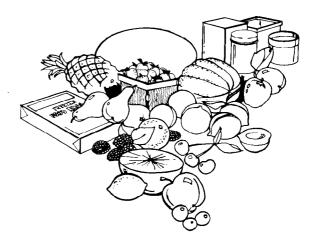
Air-tight wrapping calls for "drugstore" wrap. Cut the sheet about one-third longer than the distance around the food. Bring the ends together and fold in (toward the food) at least twice to seal out air. Crease ends close to food, press air from package. Fold tips over twice. Finish package and tape closed. NOTE: With unboned meats, pad sharp edges with extra wrap or use stockinette to protect the wrap from punctures.



DO NOT USE:

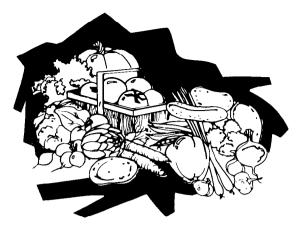
- Bread wrappers
- Non-polyethylene plastic containers
- Containers without tight lids
- Waxed paper
- Waxed-coated freezer wrap
- Thin, semi-permeable wrap

None of these are totally moisture, air or vapor proof. The use of these wrappings could cause food odor and taste transfer and drying of frozen food.



Freezing Fruits — Select ripe, blemish-free fruits. Be sure they taste as good as they look. Wash 2 to 3 quarts (liters) at a time and drain. Fruit that stands in water may lose food value and become soggy. Sort. peel. trim. pit and slice as needed.

Pack in rigid wide-mouthed containers or other recommended material. Leave head space to allow liquids to expand during freezing.



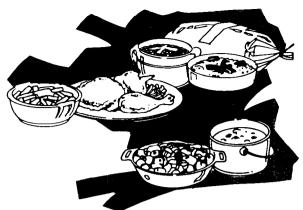
Freezing Vegetables – Freeze only fresh highquality vegetables picked when barely mature. For best results, freeze no more than 2 to 3 hours after picking. Wash in cold water, sort and cut into appropriate sizes. Blanch or scald. Pack in recommended container and freeze.

Do not freeze lettuce, celery, carrot sticks, potatoes or fresh tomatoes. All will become limp or mushy. Tomatoes will collapse when thawed.



Freezing Meats – The meat you thaw can only be as good as the meat you freeze. "Drugstore" wrap in meal-size packages. Flat cuts or patties should be wrapped individually or in layers separated by a double thickness of freezer wrap.

Make sure store wrappings are moisture and vapor proof. If not, re-wrap meats with one of the wraps recommended under "Packaging."



Freezing Cooked Food – Prepare cooked foods as you would for the table; shorten cooking time 10 to 15 minutes to allow for additional cooking during reheating. Omit seasonings and part of the liquid. Plan to add them at reheating time. Potatoes should also be added to soup and stew at heating time. Add crumb and cheese toppings at heating time.

Cool as rapidly as possible and freeze at once. Liquid or semi-liquid dishes may be frozen in recommended containers with *head-space*. Casseroles and other more solid foods may be frozen in the baking container. If you don't want to leave your casserole dish in the freezer, line it with foil. Bake, cool, freeze, lift out the foil package, bag it and return to freezer.



Freezing Baked Goods – Wrap baked breads in recommended material. Thaw in wrapping. Unbaked yeast breads can be frozen after the first rising. Punch down, wrap and freeze.

Bake cookies as usual. Cool and freeze on trays, then pack in recommended freezer bags or cartons. Unbaked cookies may be dropped, molded or rolled and frozen on cookie trays. Store in bag or carton; bake without thawing. Refrigerator-type cookies can be wrapped and frozen in roll form. Thaw only enough to slice when ready to bake.

Fruit pies are best frozen unbaked. Bake without thawing. Bake pecan and similar pies before freezing...rich fillings do not freeze solid. Cut steam vents in top crusts when ready to bake.

IMPORTANT: Do not expect your freezer to quickfreeze any large quantity of food. Put no more unfrozen food into the freezer than will freeze within 24 hours. (No more than 2 to 3 pounds of food per cubic foot of freezer space.) Leave enough space for air to circulate around packages. Be careful to leave enough room at the front so the door can close tightly.

FOOD STORAGE CHART

Storage times* will vary according to the quality of the food, the type of packaging or wrap used (moisture and vapor-proof), and the storage temperature which should be 0°F (-17.8°C).

age temperature which should be 0°F (-17.8°C)
Food Storage Time
FRUITS Fruit juice concentrate
Commercially frozen
Corned beef
Ground beef, lamb, veal 2 to 3 months Roasts: Beef
Pork
Lamb, veal, pork 3 to 4 months FISH Cod, flounder, haddock sole
Blue fish, salmon
fish, crab, scallops 3 to 4 months Alaskan king crab 10 months Shrimp, uncooked 12 months POULTRY
Whole chicken or turkey 12 months Duck
Slices (no gravy)
TV dinners 3 to 6 months

Food Storage Time
DAIRY PRODUCTS
Butter 6 to 9 months
Margarine 12 months
Cheese:
Camembert, Mozzarella,
farmer's
Creamed cottage DO NOT FREEZ
Cheddar, Edam, Gouda,
Swiss, brick, etc 6 to 8 weeks
Freezing can change texture of cheese.
Ice cream, Ice milk, sherbet 2 months
EGGS
Whole (mixed) 12 months
Whites 12 months
Yolks
(Add sugar or salt to yolks or whole mixed eggs
BAKED GOODS
Yeast breads and rolls 3 months
Baked Brown 'N Serve rolls 3 months
Unbaked breads 1 month
Quick breads 2 to 3 months
Cakes, unfrosted 2 to 4 months
Cakes, frosted 8 to 12 months
Fruit cakes
Cookle dough 3 months
Baked cookies
Ple dough only 4 to 6 months
*Based on U.S.D.A. and Michigan Cooperative
Extension Service suggested storage times.
EVICUATOR SOLATOR STARBOUND STARBOUNDS.

If electricity goes off

Call the power company. Ask how long power will be off.

- If service is to be interrupted 24 hours or less, keep both doors closed. This will help frozen foods to stay frozen.
- 2. If service is to be interrupted longer than 24 hours:
 - (a) Remove all frozen food and store in a frozen food locker. Or...
 - (b) Place 2 lbs (0.9 kg) of dry ice in freezer for every cu. ft. of freezer space. This will keep frozen foods for 2 to 4 days. Wear gloves to protect your hands from dry ice burns.
 - (c) If neither food locker storage nor dry ice is available, use or can perishable food at once.
- 3. A full freezer will stay cold longer than a partly filled one. A freezer full of meat will stay cold longer than a freezer full of baked goods. If food contains ice crystals, it may be safely refrozen, although the quality and flavor may be affected. Use refrozen foods quickly. If the condition of the food is poor or you have any suspicions, it is wise to dispose of it.





No need to shut off the refrigerator if you will be away for less than four weeks. Use up perishables; freeze other items.

Long vacations...

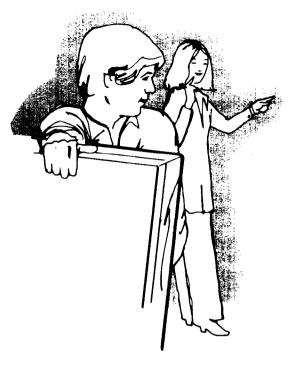
Remove all the food if you are going for a month or more.

Unplug the refrigerator and clean It...rInse well and dry. Tape rubber or wood blocks to both doors...keeping them open far enough for air to get in. This will keep odor and mold from building up.



WARNING: Tape blocks out of a child's reach...do not allow children near the refrigerator when the doors are blocked open. They may become injured or trapped.

To restart refrigerator, see "Using Your Refrigerator."



Moving...

Remove all food. Pack frozen foods in dry ice. Unplug the refrigerator and clean it thoroughly.

Remove everything that comes out. Wrap all parts well and tape them together so they don't shift and rattle.

Screw in the levelling legs; tape the doors shut; tape the electric cord to the cabinet. When you get to your new home, put everything back and refer to page 4.

equestions?
...call your
COOL-LINE®
service
assistance
telephone
number
(page 14).



If you need service or assistance, we suggest you follow these five steps:

1. Before calling for assistance...

Performance problems often result from little things you can find and fix yourself without tools of any kind.

If your refrigerator will not operate:

- Is the power supply cord plugged into a live circuit with the proper voltage? (See page 4.)
- Have you checked your home's main fuses or circuit breaker box?
- Is the Temperature Control turned ON?

If there is a rattling or jingling noise, or other unfamiliar sounds:

 Is something on top or behind the refrigerator making noise when the refrigerator is running?

If there is water in the defrost pan:

 In hot, muggy weather, this is normal. The pan can even be half full. Make sure the refrigerator is level so the pan doesn't overflow.

If the light does not work:

- Have you checked your home's main fuses or circuit breaker box?
- Is the power supply cord plugged into a live circuit with the proper voltage? (See page 4.)

If a bulb is burned out:

 See instructions for changing the light bulb on page 6. Use appliance bulbs only.

If the motor seems to run too much:

- Is the condenser, behind the refrigerator, free from dust and lint?
- On hot days; or if the room is warm, the motor naturally runs longer.
- If the door has been opened a lot, or if a large amount of food has been put in, the motor will run longer to cool down the interior.

Remember: Motor running time depends on different things: number of door openings, amount of food stored, temperature of the room, setting of the controls.

2. If you need assistance*...

Call Whirlpool COOL-LINE⁸ service assistance telephone number. Dial free from anywhere in the U.S.:

1-800-253-1301

and talk with one of our trained Consultants. The Consultants can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

3. If you need service*...



Whirlpool has a nationwide network of franchised TECH-CARE® service Companies. TECH-CARE service technicians are trained to fulfill the product warranty and provide after-warrantv

service, anywhere in the United States. To locate TECH-CARE service in your area, call our COOL-LINE service assistance telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

APPLIANCES - HOUSEHOLD MAJOR - SERVICE & REPAIR

WHIRLPOOL APPLIANCES
FRANCHISED TECH-CARE SERVICE

SERVICE COMPANIES
XYZ SERVICE CO

123 MAPLE 999-9999 OR

MAJOR - REPAIRING & PARTS WHIRLPOOL APPLIANCES
FRANCHISED TECH-CARE SERVICE

ELECTRICAL APPLIANCES

SERVICE COMPANIES

XYZ SERVICE CO 123 MAPLE 999-9999

WASHING MACHINES, DRYERS & IRONERS - SERVICING

WHIRLPOOL APPLIANCES
FRANCHISED TECH-CARE SERVICE

SERVICE COMPANIES XYZ SERVICE CO

4. If you have a problem*...

Call our COOL-LINE service assistance telephone number (see Step 2) and talk with one of our Consultants, or if you prefer, write to:

Mr. Robert Stanley Division Vice President Whirlpool Corporation 2000 M-63 Benton Harbor, MI 49022

5. If you need FSP® replacement parts*...

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

To locate FSP replacement parts in your area. refer to Step 3 above or call the Whirlpool COOL-LINE service assistance number in Step 2.

*If you must call or write, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request for assistance.

WHIRLPOOL® REFRIGERATOR WARRANTY

LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
FULL ONE-YEAR WARRANTY From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by a franchised TECH-CARE® service company.
LIMITED FIVE-YEAR WARRANTY From Date of Purchase	FSP replacement parts for electronic control system if defective in materials or workmanship. (Electronic models only.)
FULL FIVE-YEAR WARRANTY From Date of Purchase	FSP replacement parts and repair labor to correct defects In materials or workmanship in the sealed refrigeration system. These parts are: 1. Compressor 2. Evaporator 3. Condenser 4. Drier 5. Connecting tubing Service must be provided by a franchised TECH-CARE® service company.

WHIRLPOOL WILL NOT PAY FOR

- A. Service calls to:
 - 1. Correct the installation of the refrigerator.
 - 2. Instruct you how to use the refrigerator.
 - 3. Replace house fuses or correct house wiring or plumbing.
 - 4. Replace light bulbs.
- B. Repairs when refrigerator is used in other than normal, single-family household use.
- C. Pick up and delivery. This product is designed to be repaired in the home.
- D. Damage to refrigerator caused by accident, misuse, fire, flood, acts of God or use of products not approved by Whiripool.
- E. Any labor costs during limited warranty.
- F. Any food loss due to product failure.

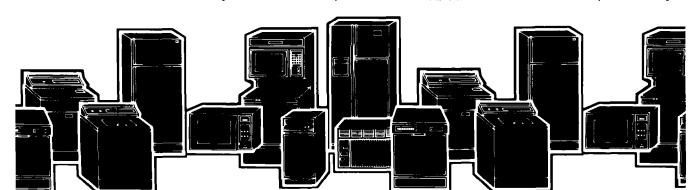
WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Outside the United States, a different warranty may apply. For details, please contact your franchised Whirlpool distributor or military exchange.



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e Makers, Dishwashers, Buill-In Ovens and Surface Units Ranges Microwave Ovens, Trash Compactors, Room Air Conditioners, Dehumidifiers, Automatic Washers, Clothes Dryers, Freezers, Refrigeratu